

Provisional program as at 29 September 2016 – sessions subject to change



MONDAY 7 NOVEMBER 2016

5:30pm-7:30pm

COCKTAIL EVENT

Supreme Court of
Victoria Library
210 William St
Melbourne

Conference Welcome Reception: Supreme Court Library

Sir Zelman Cowen Centre invites delegates to attend the Conference Welcome Reception at the Supreme Court Library
Hosted by the Honourable Marilyn Warren AC, Chief Justice of Victoria

CONFERENCE DAY 1: TUESDAY 8 NOVEMBER 2016

9:15am-9:30am

REGISTRATION

9:30am-11:00am

PLENARY

Victoria University
300 Flinders St
Melbourne
Level 12,
Rooms 3 & 4

Welcome: George Pappas AO, Chancellor, Victoria University

Opening of the Conference: The Honourable Marilyn Warren AC, Chief Justice of Victoria

The Challenge of Change

How does a conservative profession such as law deal with major disruption? How do change agents and leaders help people survive and thrive? Professor David Weisbrot, who delivered the *Managing Justice* report (2000) while President of the Australian Law Reform Commission, will pose these questions to our international and local panellists, who have all led major change initiatives.

Chair: Professor David Weisbrot AM, Chair, Australian Press Council and former President, Australian Law Reform Commission

Panel: The Honourable Judge Dory Reiling, Judge and Court IT expert in ODR, The Netherlands

Shannon Salter, Chair, Civil Resolution Tribunal, Canada

Jim McMillan, Principal Court Technology Consultant, National Center for State Courts, US

Julie-Anne Burgess, Chief Executive, Courts Administration Authority, South Australia

11:00am-11:30am

MORNING TEA

11:30am-1:00pm Level 12, Room 3	CONCURRENT SESSION 1A Online Dispute Resolution: The International Experience Our international panellists discuss their experiences of major ODR initiatives in Canada, the Netherlands, Europe and the US. What works (and what doesn't)? Chair: Keryn Negri, CEO, Victorian Civil and Administrative Tribunal Panel: Shannon Salter, Chair, Civil Resolution Tribunal, Canada The Honourable Judge Dory Reiling, Judge and Court IT expert in ODR, The Netherlands Colin Rule, Chairman of modria.com, Silicon Valley (via telepresence) Michele Griessmair, Department of Business Administration, University of Vienna
11:30am-1:00pm Level 12, Room 4	CONCURRENT SESSION 1B Use Cases of Technology: Reshaping Criminal & Other Jurisdictions Use cases of IT in practice – on the ground and on the drawing board. Chair: Jon Cina, Victoria Legal Aid Panel: Simon Goodrich, Co-Founder & Managing Director, Portable Kerry Walker, Director, Neighbourhood Justice Centre – <i>Pleas Online</i> Julie Gibson, Director, Hitnet – <i>Use Cases for Indigenous Communities (TBC)</i>
11:30am-1:00pm Level 12, Room 5	CONCURRENT SESSION 1C Juries in the Digital Age The findings of two jury studies in Australia and NZ. Chair: The Honourable Justice Debra A Mullins, Supreme Court of Queensland Panel: Professor Jane Goodman-Delahunty and Professor Annie Cossins – <i>Jury reasoning in joint and separate trials of institutional child sexual abuse: An empirical study</i> Professor Jonathan Clough and Ben Spivak (Melbourne), Professor Warren Young and Dr Yvette Tinsley (NZ) – <i>Juror's Comprehension and Application of Jury Directions - Trans-Tasman Research Project</i>
1:00pm-2:00pm	LUNCH

2:00pm-3:30pm

Level 12, Room 3

CONCURRENT SESSION 2A

The Future of Lawyering

New models of legal practice.

Chair: Nerida Wallace, CEO, Law Institute of Victoria

Panel: Nadav Praver, Partner, Mann Lawyers and Lecturer, Sir Zelman Cowen Centre
Chew Seng Kok, Chairman, ZICOlaw Singapore (via telepresence) – *The Asian Law Firm for the Asian Century*
Professor Lisa Webley, Professor of Empirical Legal Studies, Westminster Law School

2:00pm-3:30pm

Level 12, Room 4

CONCURRENT SESSION 2B

Use Cases of Technology: Big is Not Always Best

Delivering small, incremental change that can lead to lasting results – use studies from Victoria, South Australia and New Zealand.

Chair: Donald Speagle, Deputy Secretary, Civil Justice, Department of Justice & Regulation

Panel: Eloise Burge, Design Strategist, Portable – *The Importance of Service Design*
The Honourable Judge David Kirkpatrick, Environmental Court of New Zealand – *Technology and Court Management*
Julie-Anne Burgess, Chief Executive, Courts Administration Authority, South Australia – *War Stories from the Front Line: Lessons Learnt (so far) from South Australia*

2:00pm-3:30pm

Level 11,
Room SS1105

CONCURRENT SESSION 2C

Distributed Courtrooms: Bringing the Remote Close

A simulation of a distributed courtroom, conducted at the AIJA Conference in 2015 in Brisbane (facilitated by Cisco technology). A discussion of the results of a jury study involving remote participation by all of the main actors in the trial (apart from the judge and the jury).

Chair: David Tait, Professor of Justice Research, Western Sydney University

Panel: Harold Epineuse, Deputy Secretary General, Director of the Politics of Justice Program, French Ministry of Foreign and European Affairs
Andrew Tenni, CEO, Magistrates' Court of Victoria (TBC)
David Hoy, Manager, In Court Technology, Court Services Victoria
Mark Hanson, Integration Engineer, ICE Design
Tim Fawcett, Director Corporate and Government Affairs, CISCO

3:30pm-4:00pm

AFTERNOON TEA

4:00pm-5:30pm

CONCURRENT SESSION 3A

Level 12,
Rooms 3 & 4

Out of Africa

Africa has leapfrogged Western countries in the use of industrial-based technology. How have smartphones and other ICT transformed law, courts and legal practice in Africa?

Chair: Prof David Weisbrot AM, Chair, Australian Press Council and former President, Australian Law Reform Commission

Panel: The Honourable Professor Sam Rugege, Chief Justice of Rwanda (via telepresence)
Jim McMillan, Principal Court Technology Consultant, National Center for State Courts, US

4:00pm-5:30pm

CONCURRENT SESSION 3B

Level 12, Room 5

Digitised Jury Management, Innovation & Cross Jurisdictional Collaboration

The legacy jury management systems in VIC and NSW could not compete in the world of smart phones and 24 x 7 access to information – a modern, purpose built technical solution has been implemented.

Chair: TBC

Panel: Nicola Church, Manager of Jury and Court Administration, NSW
Paul Dore, Victorian Juries Commissioner

Discussant: John Mathieson, Deputy Principal Registrar, Federal Court of Australia

5:30pm-5:40pm

CONFERENCE DAY 1 CLOSE

6:00pm-10:00pm

CONFERENCE DINNER

Law and Courts in an Online World Conference Dinner (Pre-booking required)

CONFERENCE DAY 2: WEDNESDAY 9 NOVEMBER 2016

The second day of the conference will feature additional sessions as part of our *Law Firm Strategy Day* for small office and home office practitioners (SOHO). Conference delegates may also elect to attend these sessions on Level 11, Victoria University City Convention Centre.

9:00am-10:00am	LAW FIRM STRATEGY DAY – SESSION A
Victoria University 300 Flinders St Melbourne Level 11, Room SS1105	New Ways for Law Firms to Deliver & Communicate Value To Clients How to stand out in a crowded market - developing a niche, productising your service, unbundling, packages and different pricing models, with practical tips for you to implement.
9:10am-9:30am	CONFERENCE DELEGATES ARRIVE
9:30am-10:00am	PLENARY
Level 12, Rooms 3 & 4	Welcome: The Honourable Nicola Roxon, Chair, Sir Zelman Cowen Centre and former Commonwealth Attorney-General 2016: The Year of Digital Inclusion David Bartlett (former Premier of Tasmania) is Chairman of the Future Industries Fund Ministerial Advisory Council and a Year of Digital Inclusion Ambassador. David was named by <i>The Australian</i> as one of the Top 50 Most Influential People in IT for 2013.
10:00am-11:00am	PLENARY
Level 12, Rooms 3 & 4	The Future of #A2J (Access to Justice) Will technology break down the age old barriers to accessing the law – or create new problems and inequalities? Chair: Damien Carrick, Producer, ABC Radio National's <i>Law Report</i> Speaker: Bevan Warner, Managing Director, Victoria Legal Aid Use Cases: Kate Fazio, Manager of Education, Justice Connect Not-for-profit Law Philippa Heir, Senior Solicitor (Insurance), Consumer Action Law Centre

10:00am-11:00am Level 11, Room SS1105	LAW FIRM STRATEGY DAY – SESSION B Bringing Clients Through the Door What is working online for lawyers and what isn't? Case studies of social media, content marketing, blogging and SEO.
11:00am-11:30am	MORNING TEA (Level 12, Room 1 and Foyer)
11:30am-1:00pm Level 12, Room 3	CONCURRENT SESSION 4A Robo Lawyers? The Limits of Artificial Intelligence Exploring artificial intelligence – which parts of lawyers' work will be overtaken by digital services? Chair: Katie Miller, Executive Director, Legal Practice, Victoria Legal Aid Panel: Jason Leonard, Director, Asia Pacific, IBM Watson – <i>Meet Ross: Your new AI Lawyer</i> Peter Moran, Principal, Norton Gledhill Commercial Lawyers – <i>I, Robot: the Future of Contracts and Contract Lawyers in an Automated World</i> Fabian Horton, Lecturer, College of Law and Elizabeth Gray, COO, Crowd & Co – <i>What's Left for Lawyers?</i> Professor John Zeleznikow, Professor, Victoria Business School – <i>How Artificial Intelligence Can and Is Changing the Nature of Legal Practice</i>
11:30am-1:00pm Level 12, Room 4	CONCURRENT SESSION 4B Civil Justice Online: The Pros and Cons New and creative ways of resolving disputes and an analysis of potential users. Chair: Shannon Salter, Chair, Civil Resolution Tribunal, Vancouver Panel: Helen Shurven, Member, National Native Title Tribunal – <i>Using Technology with Multi-Party Disputes: Observations from a Tribunal</i> Professor Peter Cashman, Barrister and Professor of Law, University of Sydney – <i>Class Actions & Mass Dispute Resolution: Challenges for New Technology</i> Vivi Tan, Lecturer, Victoria Law School – <i>Regulatory Policy Options for the Protection of Online Consumers in Australia</i>
11:30am-1:00pm Level 12, Room 5	CONCURRENT SESSION 4C Legal Publishing is Dead, Long Live Legal Publishing The free access to law movement has had a significant impact in Australia. Panellists discuss the disruptive nature of new technology on existing law reporting and their vision for the future of legal publishing. Chair: The Honourable Judge Grant Riethmuller, Federal Circuit Court of Australia Panel: Laurelle Atkinson, Director, Law Library of Victoria and Supreme Court Librarian – <i>Victorian Reports: Disruptive, Innovative, Stimulating</i> Michael Green SC, JADE Founder

11:30am-12:15pm	LAW FIRM STRATEGY DAY – SESSION C
Level 11, Room SS1105	Innovation in Legal Administration – Eliminate, Automate or Delegate Improving your firm’s bottom line through new tech tools and outsourcing arrangements, including legal process outsourcing, shared administrative services and tools that automate parts of your practice.
12:15pm-1:00pm	LAW FIRM STRATEGY DAY – SESSION D
Level 11, Room SS1105	Concurrent sessions Contracting In and Out: New Ways of Engaging Lawyers and Getting Work PEXA - Bringing the Profession On Board
1:00pm-2:00pm	LUNCH (Level 12, Room 1 and Foyer)
2:00pm-3:30pm	PLENARY AND LAW FIRM STRATEGY DAY
Level 12, Rooms 3 & 4	Meet the Disruptors Five people changing the face of the legal profession. Chair: Jon Faine, Presenter, ABC Radio National’s <i>Mornings with Jon Faine</i> Disruptors: Katie Miller, Victoria Legal Aid Noam Greenberger, Senior Lawyer, LegalVision Laura Vickers, Principal, NEST Legal Clarissa Rayward, Director, Brisbane Family Law Centre and ‘The Happy Family Lawyer’ *Additional disruptor to be announced
3:30pm-4:00pm	AFTERNOON TEA (Level 12, Room 1 and Foyer)
4:00pm-5:30pm	CONCURRENT SESSION 5A
Level 12, Room 3	Disrupting the Court Process Better, stronger, faster, cheaper and more sustainable courts? Chair: TBC Panel: David Zimmerman, CEO, Elex Ratio – <i>Court Case Management</i> The Honourable Judge Grant Riethmuller, Federal Circuit Court of Australia – <i>Disrupting the Judiciary: Recognising Technology’s Democratising and Bureaucratising Effects on the Delivery of Justice</i> Dr Steven Stern, Adjunct Professor, Victoria Law School – <i>Digital Evidence and Evidencing the Digital</i> Sonja Duncan, Project Manager, Australian Legal Sector Alliance – <i>Sustainable Courts and Tribunals</i>

<p>4:00pm-5:30pm Level 12, Room 4</p>	<p>CONCURRENT SESSION 5B</p> <p>Technological Innovations in Family Law and Family Violence Apps for management of sexual assault and family violence offences.</p> <p>Chair: The Honourable Marcia Neave AO, Commissioner, Royal Commission into Family Violence Panel: Professor Jane Goodman-Delahunty, School of Psychology, Charles Sturt University Louise Bassett, Manager, Strategy & Innovation, Neighbourhood Justice Centre</p>
<p>4:00pm-5:30pm Level 12, Room 5</p>	<p>CONCURRENT SESSION 5C</p> <p>Use Cases of Technology: Educating the Lawyers of the Future Skilling up for the future of law and courts in an online world – a variety of use studies of how universities are preparing law students for the future.</p> <p>Chair: Professor Anne Wallace, Adjunct Professor, Sir Zelman Cowen Centre Panel: Dr Gary Cazalet – <i>Law Apps</i> Dr Kylie Burns & Associate Professor Lillian Corbin – <i>Social Media and Encouraging E- Professionalism</i> Genevieve Grant and Esther Lestrell – <i>ODR in Dispute Resolution Teaching</i> Tania Leiman and Georgina Landon – <i>Legal Education in an Age of Disruption</i></p>
<p>4:00pm-4:45pm Level 11, Room SS1105</p>	<p>LAW FIRM STRATEGY DAY – SESSION E</p> <p>Navigating the Regulatory Terrain: Panel Q&A with the Regulators Technology and disruption to the legal profession is changing faster than the profession can keep up. Practitioners are scared to try new things when the ethical, regulatory and insurance guidelines don't provide a safe harbor. We've gathered the regulators in the one room to answer all your questions.</p>
<p>4:45pm-5:30pm Level 11, Room SS1105</p>	<p>LAW FIRM STRATEGY DAY – SESSION F</p> <p>Concurrent Sessions Litigation: E-Filing Made Easy New Law Firms: Building Solid Foundations Workshops</p>
<p>5:30pm-6:15pm</p>	<p>CONFERENCE CLOSING DRINKS (Level 12, Room 1 and Foyer)</p>

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THURSDAY 10 NOVEMBER 2016

9:30am-5:00pm

MASTERCLASS

Venue:

Sir Zelman Cowen
Centre
295 Queen St
Melbourne

Online Dispute Resolution: The International Experience

Judge Dory Reiling and Shannon Salter

This one-day masterclass will explore the practical implications of establishing and implementing an online dispute resolution solution, drawing on the experience of two of our keynote speakers: Judge Dory Reiling and Shannon Salter.

COST

\$385 (inc GST): Conference Delegates

\$825 (inc GST): Non-Conference Delegates

FRIDAY 11 NOVEMBER 2016

9:30am-5:00pm

MASTERCLASS

Venue:

TBC

Court CIO Masterclass

Jim McMillan

Specifically developed for court and tribunal CIOs, technology officers, operations directors and the like, this one-day masterclass by Jim McMillan will focus on the most pressing issues facing technology teams in modern courts and tribunals.

COST

\$385 (inc GST): Conference Delegates

\$825 (inc GST): Non-Conference Delegates